



Type(s)

Project

Date

Notes

## GENERAL INFORMATION

ETC SiteLink is an always on, peace of mind, cloud-based monitoring solution. Securely connected through the ETC SiteBox, SiteLink allows you to monitor lighting and rigging control systems from anywhere in the world and receive alerts about system activities based on user-defined rules. ETC SiteLink is scalable with multiple subscription options and add-ons to meet individual site needs.

### FEATURES

- System status accessible anywhere in the world
  - Secure connection through ETC SiteBox
- User-definable location structure with bespoke permission options
- System email alerts for ETC SiteLink critical information
- Scalable and adjustable user count
- Device specific email and SMS alerts<sup>†</sup>
- Advanced monitoring of ETC products<sup>†</sup>
- sACN Viewer for easy troubleshooting<sup>†</sup>

<sup>†</sup>Solo, Trio, or Ultra subscription plan required

### APPLICATIONS

- Schools
- Performing Arts Centers
- Studios
- Touring Productions
- University Theatres
- Conference Centers
- Houses of Worship
- Museums
- Casinos
- Ballrooms
- Stadiums

## ORDERING INFORMATION

### ETC SiteLink + ETC SiteBox Packages

Model	Description	Part Number
ETCSLUM	ETC SiteLink + SiteBox Ultra Monitoring Package	4266A1561
ETCSLTM	ETC SiteLink + SiteBox Trio Monitoring Package	4266A1553
ETCSLSM	ETC SiteLink + SiteBox Solo Monitoring Package	4266A1551
ETCSLBM	ETC SiteLink + SiteBox Basic Monitoring Package	4266A1550
ETCSLUMBA	ETC SiteLink + SiteBox Ultra Monitoring Package with up to 10 ETC SiteBox Connections	4266A1562
ETCSB	ETC SiteBox (for existing ETC SiteLink sites)	4266A1051

All ETC SiteLink + SiteBox packages include one ETC SiteBox and one year of the selected subscription level.

### Subscription Plans\*

Model	Description
ETCSLB	ETC SiteLink Basic Monitoring Subscription
ETCSLS	ETC SiteLink Solo Monitoring Subscription
ETCSLT	ETC SiteLink Trio Monitoring Subscription
ETCSLU	ETC SiteLink Ultra Monitoring Subscription

\*All subscription plans and add-ons are managed within ETC SiteLink and are not pre-orderable outside of the packages listed.

### Subscription Plan Add-ons\*

Model	Description
ETCSLUA	Add additional users in 5, 10, and 25 increments
ETCSLSBA	Expand from 3 to up to 10 ETC SiteBox connections to the site

Additional features and add-ons may be available. Check [etc-sitelink.io](https://etc-sitelink.io) for the latest options.



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## ETC SITELINK FEATURES AND SPECIFICATIONS

### STAY CONNECTED FROM ANYWHERE

- Cloud-hosted service with a web-based interface accessible from any internet connected web browser using secure ETC One authentication

### STATUS MONITORING

- All plans include basic status information using intuitive, color-coded symbols to denote online/offline state and the presence of errors for network connected ETC devices

### ORGANIZATION AND PERMISSIONS

- All devices can be sorted and assigned into real world locations and/or hierarchical logical groupings
- Each user can be assigned unique permissions by each location, inherit permissions assigned from its parent location, and/or override inheritance with explicit denial (No Access)
  - Permission types include: View, Operate, Administer, and No Access for granular control

### USERS

- Each subscription plan includes a default number of users:
  - Basic: 2 Users
  - Solo: 5 Users
  - Trio: 10 Users
  - Ultra: 25 Users
- Each user is capable of setting and storing their own unique preferences including font sizing and font selection between the system default **Roboto Flex** and **OpenDyslexic**
- Expandable number of users in packs of 5, 10, and 25 using the Additional Users subscription add-on without requiring a change in subscription tier

### MULTI-NETWORK COVERAGE

- All plans allow up to three ETC SiteBox connections per site to allow the monitoring of multiple networks with additional ETC SiteBoxes
- Each site can be unlocked to allow up to ten ETC SiteBox connections with the Additional ETC SiteBoxes add-on for coverage of large systems

### ALERTS

- Always receive critical updates about the ETC SiteLink system
- With Solo, Trio, and Ultra plans, users can create, customize, and receive device specific alerts via email and/or SMS as they happen or in a scheduled digest email

### TROUBLESHOOTING TOOLS

- Included with Solo, Trio, and Ultra plans, the convenient web-based sACN Viewer is included to facilitate quick troubleshooting of unknown lighting behaviors

### ADVANCED MONITORING MODULES<sup>‡</sup>

#### ETC DMX Gateways<sup>‡</sup>

- Included with any upgrade from the Basic subscription plan, view and monitor the detailed port and status information of ETC DMX gateways

#### ETC Rigging Systems<sup>‡</sup>

- View and monitor the details of network-connected ETC Rigging controllers and their connected hoists including status, position, load, and inspection date

#### Eos Control Systems<sup>‡</sup>

- View and monitor Eos Family control systems including status, software version, and current playback state

#### RDM Devices<sup>‡</sup>

- Monitor any RDM device connected through an ETC DMX/RDM Gateway. See detailed status, addressing, mode, and diagnostic information in addition to online/offline presence

#### Mosaic Control Systems<sup>‡</sup>

- Keep track of Unison Mosaic projects, controllers, and devices while viewing Timeline, Trigger, and Scene statuses

#### Power Control Systems<sup>‡</sup>

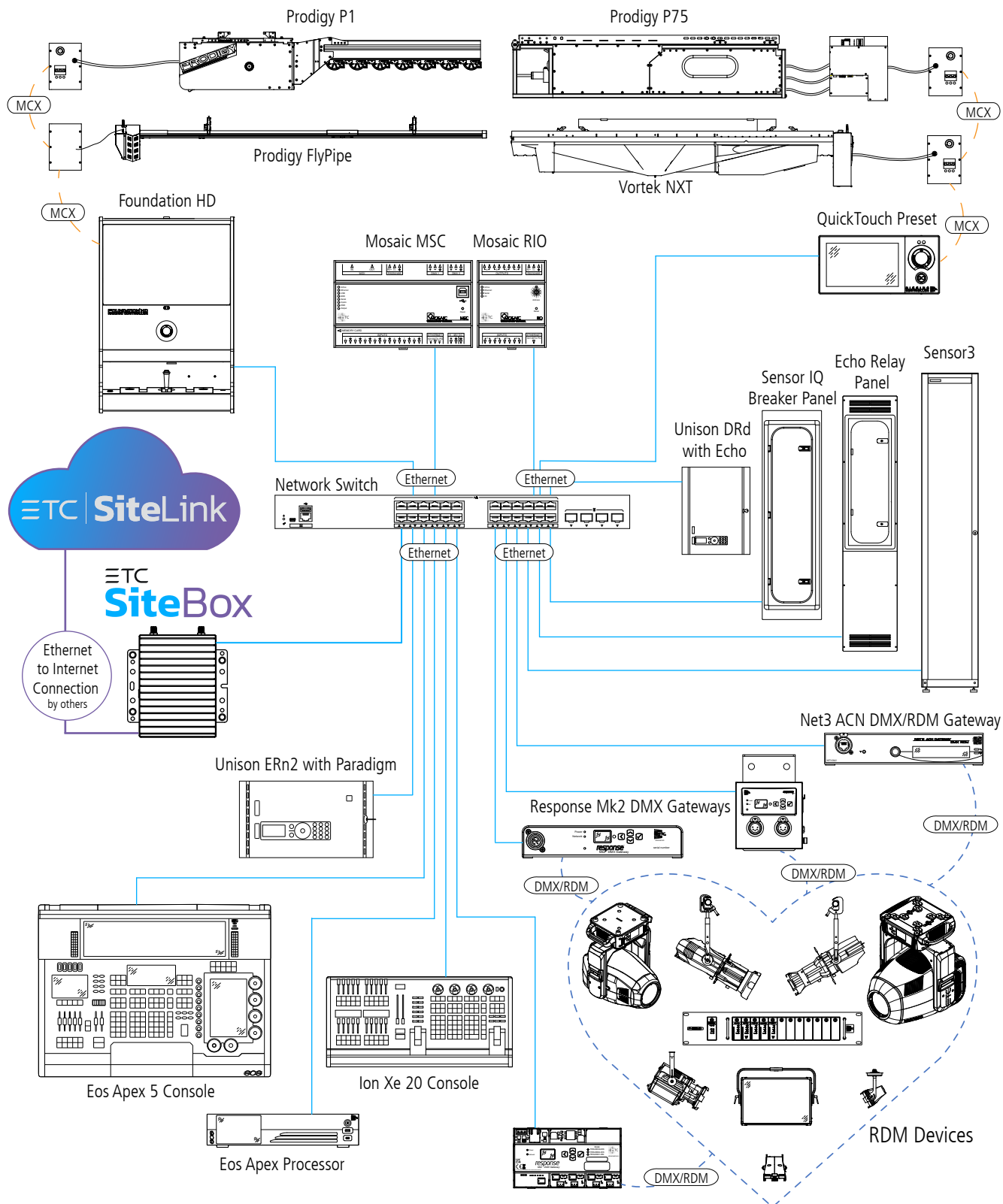
- Be alerted to any power issues with detailed information about Power Controls including Echo power panels, Sensor IQ cabinets and Sensor3 and FDX3000 racks

#### Paradigm Control Systems<sup>‡</sup>

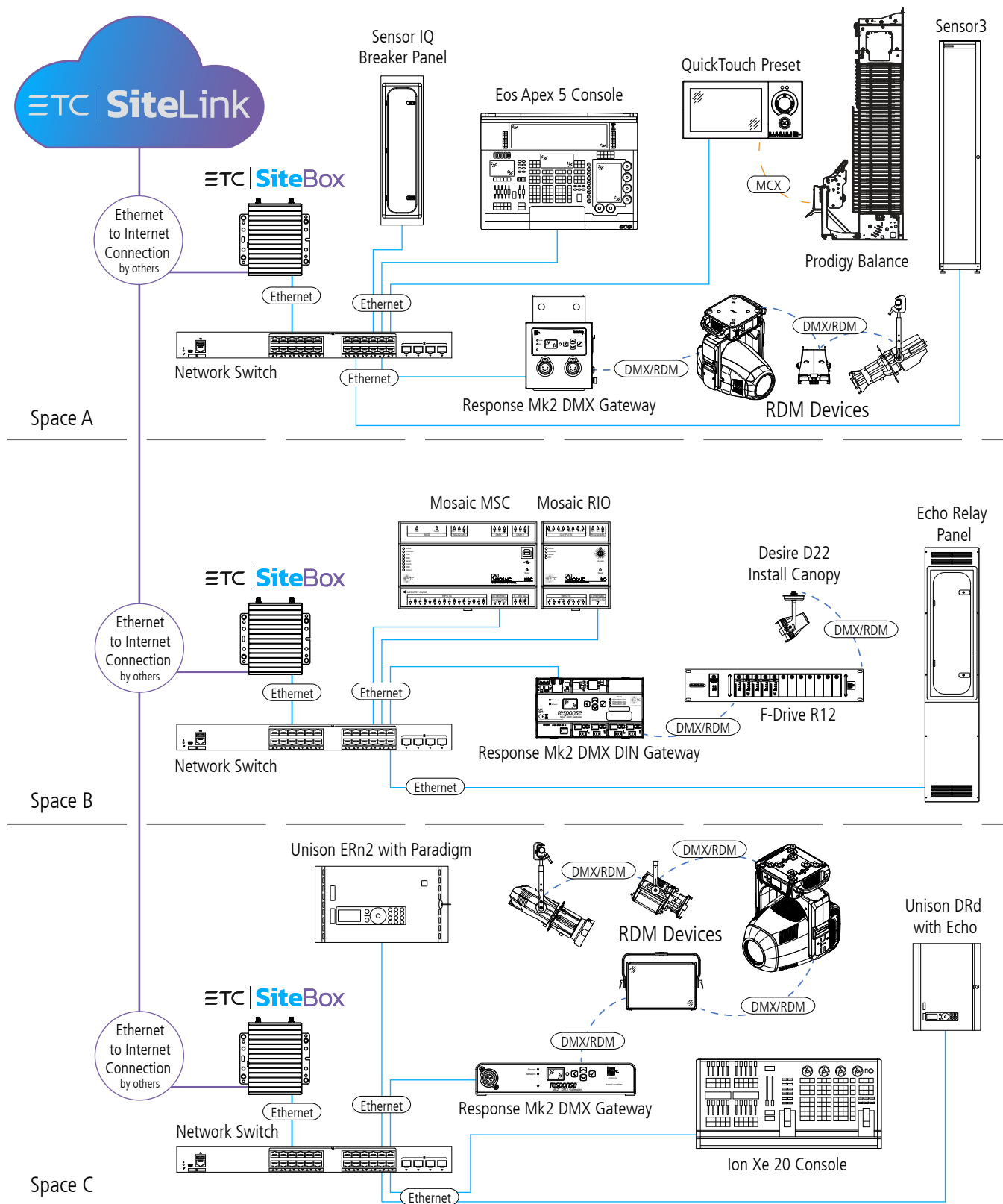
- Monitor Unison Paradigm Architectural Control Systems including processor status and version

<sup>‡</sup>Solo, Trio, or Ultra subscription plan required

## ETC SITELINK WITH ETC SITEBOX EXAMPLE ULTRA SYSTEM RISER



## ETC SITELINK WITH ETC SITEBOX EXAMPLE MULTI-SPACE RISER



ETC SITEBOX PRODUCT SPECIFICATIONS

Physical

Materials	Rugged, aluminum housing
Mounting Options	Desktop, wall, DIN rail, and equipment rack rail
Included Accessories	- Multi-function Mounting Bracket - DIN rail clip with attachment hardware - USB A to USB Micro-B cable (for setup)
IP rating	IP20
Weight	0.25 kg (0.55 lb)

Electrical

Input Voltage	12 VDC
Input Method	120-240 VAC 50/60Hz AC-DC adapter with international connector options (provided)
Wattage	36 W
Current Draw	3 A max at 12 VDC 1 A max at 120/240 VAC using supplied adapter

ETC SiteBox Dimensions

Model	Height		Width		Depth	
	mm	in	mm	in	mm	in
ETC SiteBox without wireless antennae	122	4.8	85	3.4	25	1
ETC SiteBox with wireless antennae	198 (max)	7.8 (max)	168 (max)	6.6 (max)	25	1

Weights

Model	Weight		Shipping Weight	
	kg	lb	kg	lb
ETC SiteBox	0.25	0.55	0.64	1.4

Interfaces

ETH 1 (Internet)	1000 Mbps Ethernet Port, RJ45 connector
ETH 2 (ETC Control Network)	100 Mbps Ethernet Port, RJ45 connector
WiFi	802.11ax WiFi 6 2x 2.4 GHz / 5 GHz Antennae (Included, Optional)
USB	3x Type-A USB2.0 ports
Console	USB Micro-B port

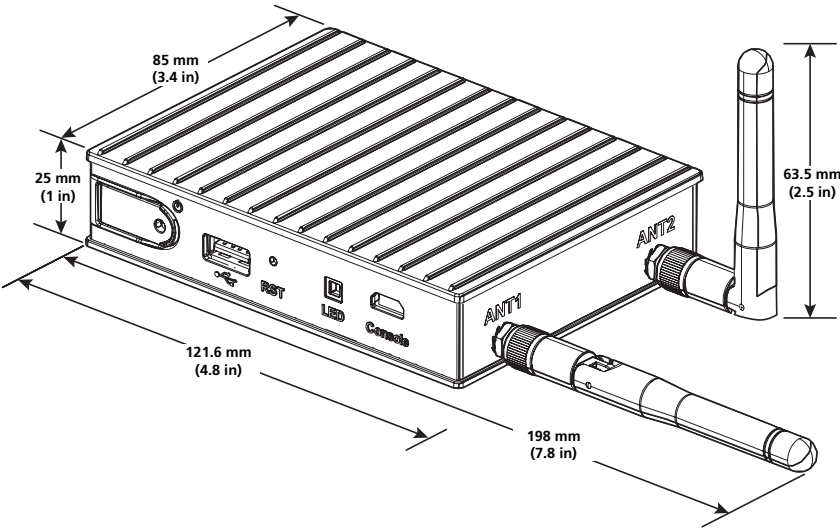
Environmental

Ambient Operating Temperature	0°C to 60°C (32°F to 140°F)
Storage Temperature	-40°C to 85°C (-40°F to 185°F)
Relative Humidity (non-condensing)	10% to 90% Operating 5% to 95% Storage
Fan	Passive cooling, fanless design

Regulatory and Compliance

Approved regulatory standards	CE Compliant FCC (contains FCC ID PD9AX200NG) EN 55032/5 EN 61000-6-2 EN 61000-6-3 EN/UL/IEC 62368-1
Pending certification	ioXt

DIMENSIONS



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